SCDA Member Benefits Group, Inc. Board of Directors Meeting Friday, February 21, 2025 – Zoom

Chair Robbie Lake called the meeting to order at 9:07 a.m. with the following board members present: Vice-Chair Bob Farrar, Secretary-Treasurer Bill Burn, T.R. Ravenel, Josh Hardwick, John Turner, and Ben Adams. Absent was member Greg Millwood. Also in attendance were Executive Director Phil Latham and Associate Executive Director Mark Brown.

On motion of Dr. Ravenel, seconded by Dr. Adams, minutes of the board's August 23, 2024, meeting were unanimously approved.

On motion of Dr. Ravenel, seconded by Dr. Adams, the financial reports for August, 2024 through January, 2025 were unanimously approved.

The board welcomed Mr. Robert McDermott of iCoreConnect for their presentation. Mr. McDermott covered all of the services they offered such as dental insurance verification, cloud backup, HIPAA, etc. He also spoke on their discounts for association members ranging from 17 - 43%.

The board welcomed Ms. Theresa Wacker of Cytek to discuss their cyber security solutions. Ms. Wacker spoke on how Cytek began and noted that 80% of their clients were in dentistry. She spoke on all the cyber security services they offer their clients including monitoring networks and ransomware and penetration testing. Ms. Wacker added that SCDA members would receive no set up fee, typically \$500, a dedicated security analyst, free security training webinars, and 10 - 20% off monthly costs. She committed to purchasing an annual SCDA convention booth and advertising in our monthly publication. Ms. Wacker also pledged an annual direct mailer to the membership with an enrollment incentive.

The board decided to accept both presentations as information and tabled the subject.

Chair Lake called on Mr. Will Greene to discuss a partnership with Palmetto Benefits. He reported that Palmetto Benefits was acquired by National Enrollment Partners and discussed how this would expand product selection and expand resources. Mr. Greene provided history regarding the Benefits Group being a contracted broker with Colonial, for whom he used to work. Our current block of business with Colonial consists of forty dental practices. Mr. Greene stated the Benefits Group could now contract with Palmetto Benefits in order to offer a wider selection of supplemental insurance products to SCDA members at better rates. On motion of Secretary-Treasurer Burn, seconded by Dr. Hardwick, the board unanimously approved to endorse Palmetto Benefits.

Chair Lake provided the board with an update on the Investment, Finance, and Audit committee. The committee last met on January 7th. Chair Lake shared a market recap, commentary, and UBS' forecast for 2025. He reminded the board of the accounts in place with UBS and touched on a couple of recommendations from the advisor that the committee is considering.

The board welcomed Mrs. Maie Burke who provided a marketing update. She discussed the recent advertisement the SCDA placed in this year's MUSC yearbook and the pens SCDA were sending to the students. Mrs. Burke reported on the recent Best Card webinar and promotion that was held. She also noted MedPro was doing a monthly Bulletin article and she touched on the recent postcards that had been mailed to the membership.

Under old business, Mr. Brown reminded the board of its unanimous decision, via an email vote, to move \$250,000 from its checking account to its investment account.

The board next continued its discussions on Laurel Road and the presentation that was given at the board's August meeting. Mr. Brown reported that thirty-one state dental associations currently endorse Laurel Road and that the states he personally spoke to only had positive reviews. After much discussion, on motion of Secretary-Treasurer Burn, seconded by Vice-Chair Farrar, the board unanimously voted to co-endorse Laurel Road with ADA Business Enterprises.

Mr. Brown reported the new agreement with CareCredit should be finalized soon.

There being no further business, Chair Lake adjourned the meeting at 10:55 a.m.

Respectfully Submitted,

Mark K. T. Brown, CAE

Chair

Associate Executive Director

Minutes of the board's February 21, 2025, meeting were approved at its meeting on May 27, 2025.

Signature:

Signature: C. Roberts Lake

C. Roberts Lake (May 29, 2025 15:37 EDT)

Email: roboolake@gmail.com

Board Membell: johndturner@icloud.com

Signature: Signature: Signature: Of the State of the Stat

Vice-Chair mail: drfarrar@sccoast.net Board Memberil: joshhardwickdmd@gmail.com

Signature: William A. Burn, III DMD Signature: TR

Secretary-Erganurew.burn73@gmail.com

Board Menebali: ravenelt@gmail.com

Signature: Signature: Signature: Benjamin Adams (Jun 9, 2025 09:56 EDT)

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SCDA Member Benefits Board

Final Audit Report 2025-06-09

Created: 2025-05-29

By: Mark Brown (brownm@scda.org)

Status: Signed

Transaction ID: CBJCHBCAABAAjutedZyNnWyZ0Vr4MftBt7xsJiwjIRmf

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